

Received & Inspected Thursday, April 3, 2014 4

APR 17 2014

FCC Mail Room

Dear Sir:

I recently received a letter from AT&T giving me notice that they no longer wish to honor my AT&T calling card. I bought this card a couple of years ago for \$100.00 for 500 minutes, it has over 400 minutes left on it. I use it infrequently I admit, but there was no time requirement or expiration date. I use it to make personal long distance calls from my employer's phone I also use it to make calls while on travel. In some places I go to there is no cell phone service. There is no offer of compensation in the letter.

Ref: 63.71 Application of SNET America Inc., d/b/a  
AT&T Long Distance East.

I think it's outrageous that they think they can just steal my minute.

Please advise me in my efforts to retain my card. If they don't want to tell me any more minutes I guess that's their prerogative, I object to them stealing from me. They (ATT+T) should not be allowed to steal from me with or without notice.

Sincerely yours

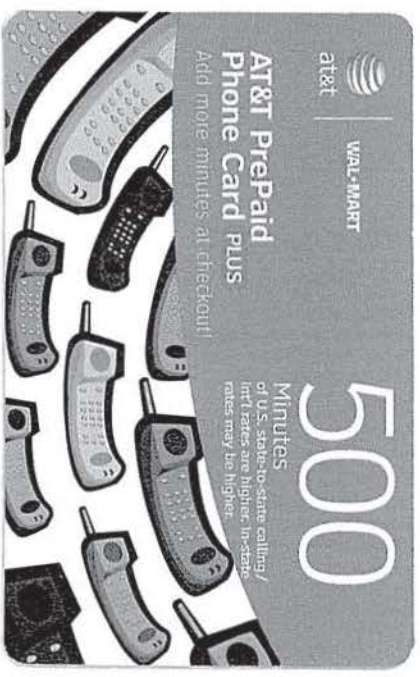
E. J. T. Jr.

Stonington, CT

Stonington, CT  
06378

Please find attached:

my calling card front & back  
the letter that ATT+T sent,  
the envelope the letter came in



**TO PLACE A CALL FROM WITHIN THE U.S.:**

Use of Info To Go information services will incur an additional charge to your Card balance.

1. Dial **1 800 487-7646**. 2. Enter your Card number. 3. Dial 1 + Area Code and Number (within the U.S., Canada or the Caribbean). For international calls, dial 011 + Country Code + City Code and Number. To place another call, press \* three times (\*\*\*). 4. For other options, press pound (#). To purchase additional minutes or to hear your Card balance, press 3.

CARD # ▶

For Customer Care: Call  
**1 888 854-6741**.

Minute value applies to state-to-state calls. A surcharge not to exceed 37 minutes applies to U.S. pay phone calls, some of which compensate pay phone providers. Int'l rates are higher than state-to-state rates, differ according to area called and can change. In-state calls and calls made to/from mobile phones may be higher. One-minute billing increments; partial minutes used are billed as full minutes. Minutes do not expire. If you recharge, all Card minutes become non-refundable. Service provided by AT&T Corp. or affiliate; by AT&T Alascom in AK.

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## Important information about your AT&T Service

Dear Valued Connecticut Customer:

We're planning to discontinue the *All Distance Calling Card* for Connecticut customers. We are making this change because calling card usage has significantly declined as customers turned to other communication options.

This calling card will be discontinued on or after May 15, pending legal and regulatory approval. Legal notification of this change can be found at the bottom of this notice.

Your business is, and always has been, important to us.

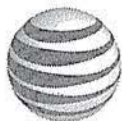
Thanks for being a valued AT&T customer!

### NOTICE OF DISCONTINUANCE

To all residents of CT. This may or may not apply to you. Pending state and regulatory approval where applicable, on or after May 15, 2014, The Southern New England Telephone Company d/b/a AT&T Connecticut and SNET America Inc., d/b/a AT&T Long Distance East will no longer offer Calling Card service throughout the United States, The District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam, the Northern Mariana Islands, American Samoa and all International countries.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communication Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the 63.71 Application of SNET America Inc., d/b/a AT&T Long Distance East. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service. You may contact the CT Public Utilities Regulatory Authority, 10 Franklin Sq., New Britain, CT 06051, 800.382.4586 regarding service within CT.

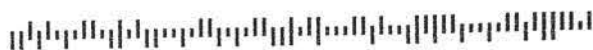
If you have any questions regarding this change, please contact Roseann Watson, at 310 Orange Street, New Haven CT, 06510 Room 6-128.



PO BOX 1811  
Alpharetta, GA 30023-1811

PRESORTED  
FIRST-CLASS MAIL  
U.S. POSTAGE  
**PAID**  
AT&T

**IMPORTANT: Information regarding discontinuation of AT&T Calling Card enclosed.**



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on  
Stonington, CT '8-1925

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